

Troubleshooting: Volume Calibration noise doesn't play as expected

Causes

- Dirac Live cannot properly transmit the "play" command to your device due to network issues
- Your hardware device is interrupting the playback of noise

Solution

- Optimize your network according to this guide: <https://confluence.dirac.services/x/vduDC>
- Switch to an unused input on your device before connecting and calibrating with Dirac Live (especially relevant for JBL models)
- Play audio on your device before connecting with Dirac Live to ensure that the sound stream is usable